

WebAssign Information, Cengage Support, and Resources for Math 132 Students - Fall 2026

This document provides information and resources to help you access your WebAssign course and learn how to troubleshoot common issues.

1. Here are a few things to keep in mind:

- You want to register and access WebAssign through your Canvas account.
- Please use your UMass email when registering into WebAssign.
- Students get a **14-day free trial** of WebAssign that starts the first day of the course (Sept 8). Students will have until **Tuesday, September 22** to purchase access code.
- You can purchase access code (includes e-book) directly from your WebAssign account after you register into WebAssign through Canvas:
 - **Single-term access: \$94.40** (recommended for students taking only Math 132)
 - **Multi-term access: \$132.30** (recommended only for students who plan to take Math 233 in Spring 2027)
- Students are encouraged to purchase the WebAssign access code through the WebAssign registration link posted on Canvas, which is typically faster and offers a discount.
- The eBook for Stewart 9e is available within WebAssign. If you want, you can purchase/rent the printed text within the link below

2. Register for Your WebAssign Course

Enroll in your *WebAssign* course in 3 easy steps:

1. Log into your Canvas account and access your MATH 132 course
2. Click on the Cengage content link to start the registration process
3. To register into WebAssign please either enter your existing Cengage login credentials or you can create a new account. If you don't yet have a Cengage account, you can create one by clicking 'Create an Account'. We highly recommend using your school email address!

[Need help? CLICK HERE for additional information including a sample Registration Video into WebAssign through Canvas](#)

3. Cengage Office Hours

Customer Success Consultants Cengage Team Support:

- Kate Matson (kate.matson@cengage.com)
- Chris Dowd (chris.dowd@cengage.com)

The Cengage Team will host Student Office Hours from **August 17th - September 18th, from 11:00 am – 5:00 pm**. Please find the following link: https://cp.cengage.com/Student_OfficeHour_Submission

If you need assistance outside the office hours reach out to Cengage Technical Support 1-800-354-9706

- Have your computer open so that the Cengage Technical Support team can remote in
- Know what course materials your professor is requiring
- Be able to access your school's LMS
- Allow for pop-ups, do not block them. Cengage content opens in a new tab or window. Click here to [enable pop-ups](#)
- Use preferred web browser Firefox, Chrome, or Edge to optimize our products
- If you do not feel your issue has been resolved by the Cengage Technical Support team, forward your case number to your professor, so they can loop in your local Cengage rep for further assistance

4. Purchase/Rent a version of Stewart "Calculus: Early Transcendentals" 9e textbook:

If you would like to purchase or rent a printed hardbound version of the **Stewart "Calculus: Early Transcendentals" 9e** textbook, please click on the link below to view options. Please know there is an eBook version of the Stewart 9e textbook within your WebAssign course.

[CLICK HERE to proceed with your purchase of the Stewart 9e](#)

5. Disabling Your Pop-Up Blocker

Are you clicking on your *WebAssign* assignments and nothing seems to be happening? Don't worry, this is an easy fix! You simply need to disable your pop-up blocker.

To do so, [visit this page](#) and follow the instructions for your browser.

6. Technical Support & Troubleshooting

Our US-based support team delivers answers and advice via 24/7 [online chat](#), [Twitter](#), live phone support (1-800-354-9706) and through our [self-service website](#), which includes helpful articles, downloads, and tutorials.

If you find that *WebAssign* isn't loading properly, be sure to visit TechCheck to see if there's an outage and refer to the WebAssign System Requirements to make sure that your browser is configured correctly.

7. WebAssign Tips & Training Tools

Use the links to learn more about navigating your *WebAssign* course.

[Getting Started with WebAssign](#)

[Completing Activities in WebAssign](#)

[View Your Progress in the Course](#)